



Care Team Commitment

We are pleased to announce our transition to becoming your Patient-Centered Medical Home (PCMH). Patient Centered Medical Homes are medical offices that incorporate a team-based approach to provide patients with comprehensive, coordinated primary care. Our physicians lead a collaborative care team of nurses, patient service representatives, and care coordinators dedicated to providing preventive and chronic care throughout your life span. We believe that this approach to care provides patients with better access to health resources, increased satisfaction with care, and improved health. Expect to receive the same high level of care that you are accustomed to with an added emphasis on keeping you healthy. The chart below illustrates how by partnering with your Care Team, you can become more involved in your health care.

Sharing Information	
Patient	Care Team
Bring a list of any concerns or questions to discuss with your doctor during your appointment.	Discuss your patient's concerns or questions and respond appropriately.
Bring a list of all current medications and dosage to your appointment.	Review all medications with your patient and determine a plan for refills, substitutions, and discontinuation.
During your appointment, be specific when discussing your health concerns with your doctor. Discuss the severity of any issues and/or side effects.	Encourage your patient to feel comfortable when discussing confidential concerns. Discuss physical and mental symptoms, substance use, and changes or progress in the care plan.
If you do not understand something, please ask your care team questions.	Ensure your patients have understood what you have discussed.
Inform your doctor if you visit other doctors for care.	Ask if your patient has visited other doctors for care. When necessary, make sure that all medical information is mutually shared between you and other providers.
Establish a care plan with your care team and adhere to any recommendations for medication, testing, and referrals. Keep track of any issues or progress you experience.	Establish a care plan that satisfies both you and your patient's needs. Discuss how you will work together to monitor your patient's progress, and how you will address any concerns. Explain why you have prescribed treatments and/or tests and, when necessary, provide referrals for additional community resources and health education programs.
Discuss the possible side effects of any prescribed medications or tests. Ask your doctor for more information when needed.	Describe the benefits and risks of medications and tests you have prescribed.
If you are diagnosed with a serious illness, request a second opinion before starting any treatment.	When diagnosing a serious illness, provide guidance and referrals for a second opinion prior to beginning treatment. Discuss the next steps and any necessary changes to the care plan.
Responsibility for Care	
Patient	Care Team
Promptly fill and refill prescriptions and use as directed by your doctor. Always consult your doctor before you start, change or stop any medications, therapies, or devices. Monitor any side effects and/or benefits you experience.	Always use electronic prescribing and discuss the effectiveness and possible side effects of medications you prescribe.
Discuss the need for any vaccines or screenings with your doctor and determine when they should be administered.	Discuss your patient's personal and family health history. Based on your findings, modify standard recommendations for vaccines, tests or screenings. Make referrals as needed.